



Herschel Michaels
208 Lester St
Martinsville, VA, 24112
Phone: (276) 632-5662
Website: www.swvgas.com

WHO IS SOUTHWESTERN VIRGINIA GAS?

Southwestern Virginia Gas has been serving Martinsville and the surrounding areas since 1942.

We have a network of approximately 173 miles of pipeline providing natural gas service to residential, commercial, and industrial customers in Martinsville, Henry County, and the southwestern portion of Pittsylvania County.

We are dedicated to providing natural gas service to our area that does not create an undue hazard to our employees, the public, or the environment. Our company, as well as the natural gas industry as a whole, has worked tirelessly to maintain a successful track record for safety and reliability.

If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us any time at 276-632-5665.

Learn more about Southwestern Virginia Gas at <http://www.swvgas.com>.

EMERGENCY RESPONSE PLANS

An Emergency Response Plan is developed for each pipeline facility to contain, control, and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding Southwestern Virginia Gas emergency response plans and procedures, contact us at 276-632-5662.

WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

PIPELINE SAFETY

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities. These failures are often caused by damage from others digging near a pipeline. We watch for unauthorized digging, but we request your help too.

One way you can do your part is by calling 811 before you dig. Whether your project is big or small, one free and easy call to 811 gets your underground natural gas and other utility lines marked so you can dig with care.

Virginia law requires 811 to be called before digging. Visit <http://va811.com> or call us at 276-632-5662 for more information.

PIPELINE LOCATION AND MARKERS

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.

EMERGENCY CONTACT:

1-276-632-5665

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
-------------	------	-----

VIRGINIA

COUNTIES OF OPERATION:

Henry	Pittsylvania
-------	--------------

VIRGINIA

CITIES OF OPERATION:

Martinsville

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

The National Pipeline Mapping System (NPMS) has a Public Map Viewer that can be used to search and display transmission pipeline data in a specific area by going to

<https://www.npms.phmsa.dot.gov>.

